

JD.com Opens First U.S. Office

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Silicon Valley R&D Center Becomes Focal Point for U.S. Partners

SANTA CLARA, Calif., Oct. 13, 2015 (GLOBE NEWSWIRE) -- JD.com, Inc. (Nasdaq:JD), China's largest online direct sales company, today announced the opening of its first U.S. facility, a new research and development center located in Silicon Valley. Dedicated yesterday in Santa Clara, the new office will focus on developing and enhancing new and existing technologies that will improve the user experience for its customers in China and boost the company's offerings.

The new facility will also allow easier interactions between the company and U.S. retailers, partners and brands seeking to establish or expand their presence in China on JD's shopping platforms.

"Given the scope and strength of American brands, products and capabilities, the U.S. was the obvious choice as we sought a location for our first office outside of Asia," said Richard Liu, founder and CEO of JD.com. "We are excited to increase our US presence by establishing an operation in the heart of Silicon Valley."

The weekend dedication ceremony was hosted by members of the JD.com leadership team, including Rain Long, chief human resources officer and general counsel; Chen Zhang, senior vice president of JD.com and head of R&D for JD Mall; and Dennis Weng, chief technical advisor for JD Mall. The event was also attended by representatives from a number of leading Silicon Valley tech companies including Intel, ZestFinance, Mellanox and Wish.

Mr. Weng will initially oversee the new office, which will focus on areas such as cloud computing, mobile applications and big-data infrastructure, and will provide both rotational job possibilities for engineers in China and opportunities for certain skilled technical workers in the area.

"As we build out and staff our new facility in the coming months we look forward to forging new partnerships and attracting new talent that will help JD.com achieve its goals of delivering an unparalleled level of service and quality," said Ms. Long. "Our nearly 120 million active customers stay loyal because they know we work continuously to improve their shopping and fulfillment experience by implementing the most advanced technologies and processes.

"This facility further increases the flexibility of the working options we can offer top talent, and will help us continue to strengthen our industry-leading technology team," said Ms. Long.

In July of this year JD.com launched "U.S. Mall" on its website, dedicated exclusively to meeting the demand in the Chinese market for authentic imported American products.

About JD.com, Inc

JD.com, Inc. is China's leading online direct sales company and the country's largest Internet company by revenue. The Company strives to offer consumers the best online shopping experience. Through its content-rich and user-friendly website jd.com and mobile applications, JD.com offers a wide selection of authentic products at competitive prices and delivers products in a speedy and reliable manner. The Company believes it has the largest fulfillment infrastructure of any e-commerce company in China. JD.com operated 7 fulfillment centers and a total of 166 warehouses in 44 cities, and in total 4,142 delivery stations and pickup stations in 2,043 counties and districts across China, staffed by its own employees. JD.com is a member of the NASDAQ-100 index.

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